



May 30, 2010

Dear Healthcare Industry Partner,

We are pleased to announce that the HFMA South Carolina Chapter's Certified Revenue Cycle Associate (pronounced Circa) Training Program for 2010-2011 will begin June 14, 2010. We are beginning our fifth program, and have had 143 CRCA graduates who obtained CRCA certification.

CRCA is an ideal training and certification program for:

- Patient Access Staff
- Patient Financial Staff
- Customer Service Staff
- Revenue Cycle Facilitators

Covering topics such as Medicare, Medicaid, and TRICARE to sections on Legal and Compliance-related issues, and HIPAA, the CRCA Training Manual and corresponding examination address relevant topics within the Revenue Cycle. The certification that comes with passing the exam is prestigious and hard-earned. Additionally, the amount of time necessary to both prepare for and take the exam requires commitment, but we believe the return on investment to be extremely worthwhile. Each individual obtaining the CRCA designation will not only have the satisfaction of completing such a rigorous certification program, but an added competitive edge in the healthcare industry as well.

Information on the program, as well as registration instructions, is located on the website at [www.schfma.org](http://www.schfma.org) under the CRCA Program heading. We will also keep the FAQ's updated with the latest information. Please help us spread the word about CRCA, where knowledge and experience come together to form expertise.

Sincerely,

A handwritten signature in black ink that reads "Kenneth M. Scheller".

Kenneth M. Scheller  
President, HFMA South Carolina Chapter